

CONSULTATION ON TAXI/PRIVATE HIRE DRIVER TRAINING – QUESTIONNAIRE

I am a

Taxi Driver	
Private Hire Driver	
Member of the public	
Other – please state	

1. What topics should be covered by driver training? (please tick one or more of the following)

Health and Safety of Driver and Customers	
How to Provide Good Customer Service	
Knowledge of Road Signs	
Maintenance of Vehicle	
The Law relating to the Taxi and Private Hire Industry including equalities legislation	
How to help Passengers who require assistance	
Routes and Fares in city of Aberdeen	
Transporting Parcels, Luggage and Other Items	
Transporting of Children and Young Persons	

Please give brief reasons for your choices in the box below:-

2. What benefits do you think there would be, if any, from driver training for (a) the taxi and private hire trade and (b) the customer?

3. What negative impact, if any, do you think there would be from driver training for (a) the taxi and private hire trade and (b) the customer?

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4. Do you think drivers should obtain a recognised qualification, e.g. NVQ or SVQ?

YES	
NO	

Please give reasons for your answer:-

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- 5.1 If the Committee were to require driver training for all licence holders, should drivers be required to renew their training?

YES	
NO	

- 5.2 If the answer to 5.1 is yes, how often should refresher training be completed?

Every 3 years	
Every 5 years	
Every 10 years	
Other – please state	

- 5.3 If the answer to 5.1 is no, please give reasons for your answer

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- 6.1 If training is required for drivers, should taxi and private hire drivers receive the same level of training?

YES	
NO	

- 6.2 Please give reasons for your answer

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7. If training is required for drivers, how long should existing drivers have to complete the prescribed training?

It should be done at renewal of the licence	
Within one year of the Committee decision	
Other – please state	

8. How should any fee for the training be paid?

By increasing the licence application fee	
By a one off payment by the licence holder	
Other – please state	

Thank you for your response. If you have any additional comments on taxi driver training, please include these in the box below or on a paper apart.

Please return your response by email to licensing@aberdeencity.gov.uk marked “Response to Consultation on Driver Training” or by post to Taxi Licensing, Aberdeen City Council, Business Hub 6, Level 1 South, Marischal College, Aberdeen